

BENEFITS COMMITTEE UPDATE

The CRA Benefits Committee did not issue any mid-quarter communications. However, please be sure to read the CRA Interim Benefit Chair's *Benefits Column in Encore*.

Just a reminder for those who are Medicare-eligible, the Centers for Medicare and Medicaid Services (CMS) will be removing the Social Security number from the Medicare card and mailing a new one. Make sure your mailing address is up to date. If your address needs to be corrected, contact your local Social Security office or call 1-800-772-1213.

Please update your Via Benefits profile when you receive your new Medicare card with your new Medicare number. Via Benefits is able to use your Social Security number for 2019 as not everyone will have received his/her new Medicare cards yet. Via Benefits is 1-844/ 266-1392 or <https://My.ViaBenefits.com/Chevron>

Beware of anyone who contacts you about your new Medicare card. CMS will never ask you to give personal or private information.

As mentioned, here is the Internet login procedure for the Chevron BenefitConnect website. Please note that all retirees regardless of age need to

How to access the BenefitConnect website:

You can access the BenefitConnect website starting October 8. You're encouraged to access the new BenefitConnect website and verify that your retiree life insurance and/or retiree accident insurance benefits and coverage levels are accurately reflected in the new system. If you see any issues, call the HR Service Center (888/ 825-5247) for further assistance.

The password (PIN) you may have used for the benefits website in the past will not work on the new website. There is a new login process with enhanced security measures commonly used by many websites today to prevent anyone other than you for accessing your personal information online.

Here's how to create your account on or after October 8:

- Go to hr2.chevron.com/retiree from a computer, smartphone or tablet.
- Choose the link for BenefitConnect and use the First Time Log In button.
- You - the retiree, regardless of your age - need to register and

create a password on your first visit.

- **Register your account by identifying yourself using any of the methods available on the website. Depending on the method you select for identifying yourself, you may be asked to provide additional information to confirm your identity. Follow the instructions on the screen to enter personal information that identifies you and complete the log in process.**
- **You only need to follow these steps on your first visit. After your initial log in, you'll use your password and registered email or phone number the next time you log in. If you forget your password, there's a new process to reset your account; you no longer need to wait for a PIN to be mailed to you.**

Important: Hold on to your PIN for a little longer

Because the transition process will occur over several months, it's a good idea to hold on to both the password you create for the *new* BenefitConnect website, and the password PIN you already use for the current benefits enrollment website. During the transition, there may be times you'll be directed to access the new BenefitConnect website, and at other times you'll continue to access the current benefits enrollment website. Remember, always go to hr2.chevron.com/retiree when you need to manage your benefits; the website will help you find the information you need.